

Hard to Treat (CERO)



Help is available for 'hard-to-treat' privately owned or rented homes under the Carbon Emission Reduction (CERO) strand of ECO.

Homes may be 'hard-to-treat' when:

- the wall cavity is narrow (less than 50mm)
- the home has more than 3 storeys
- the home has solid walls*
- the walls are of a prefabricated or frame construction
- a surveyor assesses the walls as unsuitable for cavity insulation

Hard to treat walls may be insulated for free as a single measure, or subsidised as part of a Green Deal package. Free loft insulation may also be offered alongside the wall insulation.

*A solid wall will often have an alternating pattern of short and long bricks, while a wall with a cavity will have a regular pattern of all long bricks. Walls with cavities are usually thicker than solid walls (about 26cm).



Call us on Freephone 0800 052 2242 to find out more

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